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President's Message

This past year has filled me with pride and admiration for the resilience and determination consistently displayed by Alberta's family physicians. Faced with adversity from an ever-changing pandemic and accompanying rapid legislation change, you took on roles managing COVID in hospitals, testing centres, long-term care, assisted living, and emergency, often in addition to regular clinic duties. Despite the pivot to virtual care, the lack of contracts, financial stresses, and a large care deficit in various areas of the province, Alberta doctors continued to exemplify why Family Docs Rock. In your honour, we celebrated the value of family medicine with the public through the emotional "I Stand" video, and by sharing physician and patient stories. I would like to sincerely thank each and every one of you for your contributions.

Disruption. Innovation. Defeat. Triumph. These descriptors come to mind when reflecting on 2021. With crisis, can come opportunity. When Canada's dark, colonial past came to light the ACFP paused to reflect on our actions and inactions. We are committed to unlearning and re-educating in the spirit of reconciliation and will continue to work on the actions outlined in the Truth and Reconciliation Commission report. We will do better.

Throughout the uncertainty, the ACFP is proud to have accomplished many important events and achievements. The ACFP lobbied diligently for our members on a variety of topics including the COVID-19 vaccine rollout, health system reform, support for the Patient's Medical Home (PMH), cautioning against health care corporatization, and more. We pledge to continue engaging in advocacy while remaining consistent in providing quality education opportunities.

Our annual events and learning opportunities were adapted to make sure our members could get the most out of them safely. 2021 saw the first virtual Family Medicine Summit (Summit) and after years of webcasting experience, the Practical Evidence for Informed Practice (PEIP) conference was well positioned to deliver a fully virtual event. Working with partners, we also delivered "COVID Talks with Docs", ensuring that all community-based teams were up to date and prepared during the pandemic.

The ACFP is a small but mighty organization, working hard to advance excellence in family practice and create a better future for our members. As we look forward to 2022, we hope to collect and activate your visions and aspirations through the Future of Family Medicine initiative. We will work with new and established coalitions, partners, alliances, and especially with you, to create a path forward that leads to a fundamentally new and better way of serving Albertans and supporting a rewarding future in family medicine that we can all be proud of.



Sincerely,

Sudhokappula

Sudha Koppula BSc, MD, MCISc, CCFP, FCFP"

Board of Directors

The ACFP Board of Directors is comprised of 10 Directors, including the ACFP Executive Director, Ms. Terri Potter. They are:



Dr. Sudha Koppula, President, Edmonton



Dr. Vishal Bhella, Past President, Calgary



Dr. Noel DaCunha, Secretary, Westlock



Dr. Douglas Tuck, Treasurer, St. Albert



Dr. Sonya Lee, Calgary



Dr. Donna Mumert, Beaverlodge



Dr. Anila Ramaliu, Calgary



Dr. Dinesh Witharana, Edmonton



Dr. Everett Zdrill, Edson



Terri Potter, Edmonton

The ACFP Board of Directors (Board) meet multiple times throughout the year to fulfill their role of strategic governance responsibility. Implementation of this strategy is passed on to the Executive Director, Ms. Terri Potter. In addition to providing a strategic framework to the organization, the Board is responsible for ensuring that the ACFP is properly managed, its property and assets are suitably cared for, and high-quality services are provided to all its members.

Creating Community Engaging and Empowering our Members

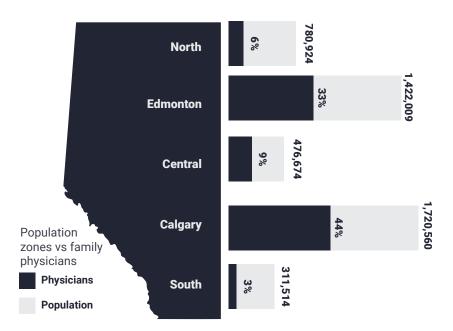
The ACFP aims to establish a connected member community by providing quality engagement opportunities, forums for members with similar interests or challenges, and build an affinity and pride for family medicine.

Annual Growth Statistics

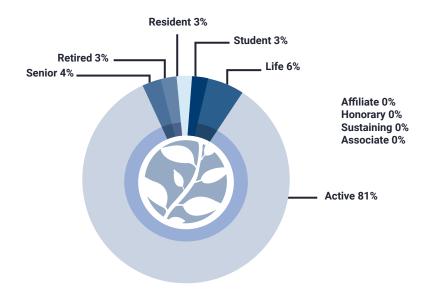
Membership Growth

The ACFP represents more than 5,400 family physicians, family medicine residents, and medical students as the provincial chapter of the College of Family Physicians of Canada (CFPC).

Membership by Zone Distribution



Membership by Career Stage





Early Careers connecting and Supporting Emerging Leaders

The ACFP continues to invest in the future of family medicine by:

- Encouraging medical students to consider family medicine as their specialty
- · Offering leadership development opportunities for learners (medical students and family medicine residents)
- · Amplifying learners' voices in strategy development, CPD engagement events, and provincial projects
- Hosting peers at ACFP sponsored initiatives
- Celebrating and recognizing early learners' dedication to family medicine

Programming E-volution

From conferences to graduations and everything in between, the ACFP once again connected with medical students and residents virtually! Over 200 medical students from the University of Alberta and University of Calgary came together online for an evening of improv and inquiry with practising family physicians at ACFP's inaugural Med Student Summer Social.

Leadership

2020-2025

Workday

Written by: Dr. Nathan Turner Form probably the worst four etter F-word. But it's that time of year again! No, unfortunately not the (finally) beautiful spring weather we've been eagerly awaiting after months of bitter cold. I'm talking about tax season! Which means many of us have received a request for:



Back Together

Written by Dr. Kristina Quan-Relationship One of the best aspects of family medicine are the lasting relationships we get to create with our patients and families, but what happens when that relationship is broken beyond repair? When it is our nature to help, how do we make the decision...



ain not an expert on this topic In fact, Fam writing this blog post during variation. And because I find myself constantly struggling to draw boundaries, figured this is a good to pic to explore. Work life boundaries. We have all heard of them, but how well do we...

The First Five Years in Family Practice (FFYFP) Committee contribute to the ACFP's eNews in a feature known as Oh My Blog!. From the new to practice perspective, our FFYFP Committee share lessons learned, quick tips, and resources in this series. It has become guite the popular read among ACFP members.



6 Blogs

400+ unique clicks/readers

With Comments

"I needed to read that tonight." "Well thought out article!"

COVID-19 Reflections

Stories from the Front Line

Throughout the pandemic, the ACFP has had the great privilege of featuring many of its members' personal accounts of how COVID-19 has directly impacted them. From witnessing patient losses in COVID wards to journaling about getting COVID as a physician, ACFP members bared all.

To the right is a submission by the First Five Years in Family Practice *Oh My Blog!* series:

"Sunshine" | By Jennifer Ortynski, MD CCFP

As I drop my now contaminated gloves into the already overflowing garbage, I hear a wavering voice float out from the room I was just in. I recognize the melody instantly.

Sunshine,

You are my sunshine

It was my patient's husband singing on a video call. I had just left the room inhabited by his wife: their daughter at her bedside holding up a phone for the couple to see each other. I carefully peel off my yellow gown to put in the laundry bin.

You make me happy when skies are grey

His wife lives in a long-term care facility; one currently afflicted with COVID. She has the virus. Following the doffing protocol, I take care not to contaminate myself as I remove my face shield and mask to replace them with a new set. I can still hear the quiet song.

You'll never know dear how much I love you

She is non-responsive with shallow breaths. It is too high risk for her husband to visit. I have just finished telling the family that she is not going to make it.

So please don't take my sunshine away

I catch the end of his song as I sanitize my hands again and start my walk to the next patient's room. I cannot wipe the tears away as I shouldn't be touching my face.

Awards and Recognition celebrating Member Excellence

Recognizing the professional commitment of our members and their accomplishments to deliver quality patient care through education, research, and promotion of best practices, the ACFP is honoured to present this year's award recipients.



ACFP Award Recipients

The ACFP is pleased to honour all recipients of the 2021 Awards program:

ACFP Family Physician of the Year

Dr. Kerri Treherne, Calgary

ACFP Family Physician of the Year – Edmonton Zone

Dr. Shari Fallis, Edmonton

Recognition of Excellence

Dr. Aquaeno Ekanem, Edmonton

Dr. Divya Garg, Calgary

Dr. Ernst Greyvenstein, Calgary

Dr. Michael Spady, Calgary

Patient's Medical Home Outstanding Family Practice

East Calgary Family Care Clinic, Calgary

ACFP Student Leadership – Rising Star Award

University of Alberta – Julia Saby

University of Calgary – Logan Haynes

Family Medicine Resident Leadership Award

University of Alberta - Dr. Shehzad Kassam

University of Calgary - Dr. Nasser Barakat

ACFP Outstanding New Professional Award

Dr. Christopher Beavington, Calgary

ACFP Champion Award

CMN Mentors

ACFP Long-term Service Award

Dr. Christina Korownyk, Edmonton

2021 Family Physician of the Year

Dr. Kerri Treherne

Dr. Kerri Treherne is a family physician with 25 years of experience at The Alex Community Health Centre (The Alex) in Calgary. She is also the Medical Director of The Alex and the Medical Director of Calgary's Assisted Self Isolation (ASIS) facility. Dr. Treherne is also a member of The Calgary West Central PCN Board and is currently working on an Observership Pilot Program for the ACFP's Collaborative Mentorship Network for Chronic Pain and Addiction (CMN).

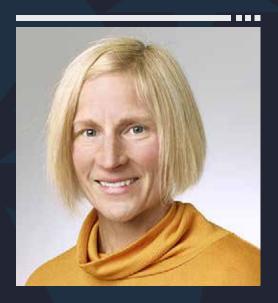
Dr. Treherne's goal is to foster and build social connection. She is a strong advocate for the PMH which recognize the importance of the social aspects of patient care. These clinic models often provide many services that are not available in a typical family medicine practice. Dr. Treherne would like to see more PMHs providing services to manage clients with complex social and medical needs.

Another priority for Dr. Treherne is ensuring that clinical environments and staff feel safe and have the resilience needed to handle stressful situations – a passion of hers even prior to the pandemic.

The last two years have been stressful for all, but also very rewarding. Dr. Treherne is looking forward to the year ahead and hopes that things return closer to normal. She also wishes to see the working groups created out of the COVID-19 pandemic continue but refocus on other issues such as the opioid crisis.

Recipients of this prestigious award are chosen by their peers for making significant contributions to the health and well-being of their communities, dedicating themselves to the education of future generations of family doctors, and most importantly, for providing exceptional care to their patients.

Congratulations to our 2021 Family Physician of the Year, Dr. Kerri Treherne.



The one thing I love about family medicine is: Limitless challenges and opportunities to empower.

My family medicine mentor is:

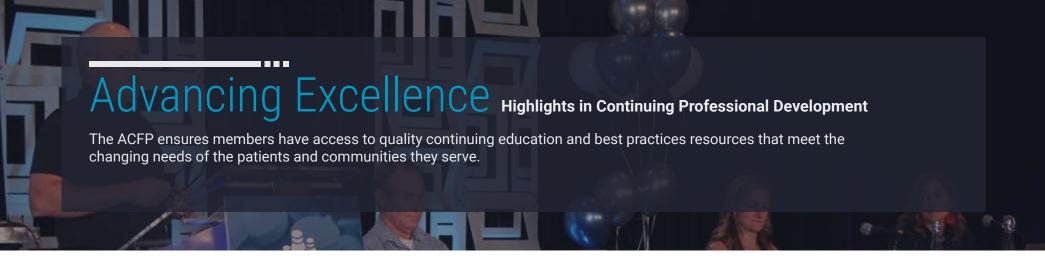
My community health center team and Patch Adams for those really challenging times.

One thing that surprised me about being a family physician is:

How flexible my patients can be and how much they care about my health and wellness.

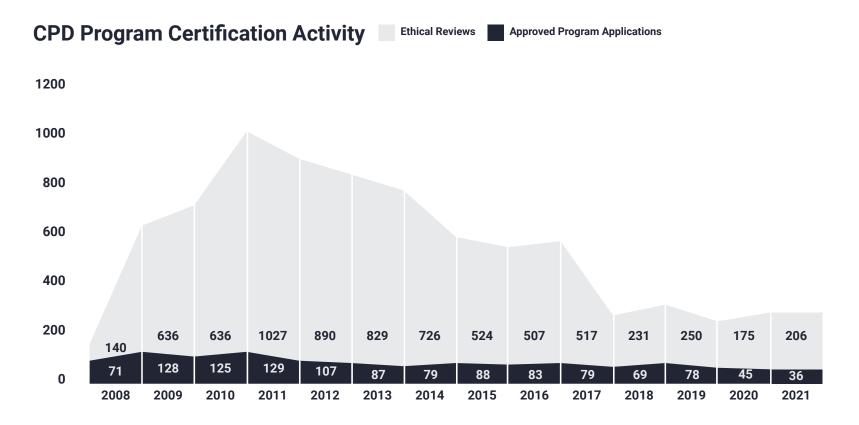
As I was doing COVID-19 work I had to share my practice with a new physician. Where possible I tried to check in with my patients and I could tell that they were all genuinely concerned and very accommodating.

If I weren't a family physician I'd be: A gardener (therapy by gardening).



CERT+ Activity

From 2020 to 2021, we saw a 17% increase in the number of ethical reviews/sessions, and a decrease in the number of program applications reviewed by 25%. We are continuing to monitor our certification activity.



ACFP Conferences







Family Medicine Summit

For the first time in its history, the 66th Annual Summit was delivered virtually!

Due to the pandemic, the Summit Planning Committee made the decision to pivot from hosting the conference in person at the Rimrock Resort Hotel in Banff, Alberta to offering the event completely online. Although the Summit may have lacked its traditional mountain backdrop, it more than made up for it in engagement and innovations. Over 400 Summit attendees were able to replay all session content for up to 90 days post-event and received an onboarding package to enhance their virtual experience.

- **16** Workshops (32 concurrent sessions offered)
- **5** Keynotes
- **4** Short snappers
- 3 One credit-per-hour pre-conference programs
- 2 Research sessions and Virtual Doctors' Lounge social events
- 1 Virtual Attendee Hub platform experience

Practical Evidence for Informed Practice

Celebrating 10 Years

Another year, and yet another milestone achieved for the beloved event – PEIP conference turned 10! For a decade now, the ACFP and the PEER team have partnered to provide primary care providers with clinically relevant topics that combine evidence, experience, and patient values that are free of industry bias. To celebrate the occasion, a virtual social mixer was added to the agenda where previous PEIP attendees and speakers toasted the partnership in a video montage.

Enhancements and Adaptations

Although initially planned to be hosted in person, with six years of webcasting experience, the PEIP conference was well positioned to pivot to a fully virtual delivery as the pandemic ramped up again. From interactive Prezi presentations to guest speakers joining from Vienna, Austria, the nearly 820 PEIP attendees from across Canada experienced the same great event through an even better technology-based stage.

CPD and Practice Supports Online











A CHAPTER OF THE COLLEGE OF FAMILY PHYSICIANS OF CANADA

UNE SECTION DU COLLÈGE DES MÉDECINS DE FAMILLE DU CANADA





Tools for Practice Articles

The well sought-after Tools for Practice (TFP) articles are distributed to more than 38,000 family physicians and allied health care professionals across Canada and internationally. Each article is created with clinical relevance in mind, is free of industry bias, and focused on the best evidence available.

The quality, accuracy, and academic integrity of these articles can be attributed to the family physicians and allied health care professionals who pen them. Each TFP is authored by at least one practising family physician and is peer reviewed by two to three external physicians or allied health care professionals to ensure quality research.

Knowledge Experts Tools Initiative – Partner Contribution

The ACFP is one of four funding partners of the KET Initiative and continues to support the national dissemination of the TFP articles and add to the content libraries of CFPCLearn.

VIRTUAL

Virtual Education Opportunities

Since the growth and acceptance of online learning from members, the ACFP identified that providing alternative modalities for learning would add value and complement its current continuing professional development (CPD) and continuing medical education (CME) programming.

Check-in and Check-up Webinar Series

Designed to provide support to family physicians through the various challenges of living through a global pandemic, the ACFP concluded its *Check-in and Check-up Virtual Webinar Series* in June 2021. In full circle fashion, the series ended with the keynote who started it all, Dr. Jody Carrington. The series had 12 sessions in total, which reached 1,661 attendees. This virtual learning opportunity was made possible by a grant for Chapter-led CPD related to COVID-19 by the CFPC.

Clinical Connections Conference

Bridging the Gap and Creating Connections

The Clinical Connections Conference (CCC) series concluded in May 2021. The CCC brought together family physicians, specialists, pharmacists, and other primary care providers to learn about and discuss new practical clinical tools, resources, and initiatives developed by Alberta Health Services' Strategic Clinical Networks™. Topics were varied and co-presented by specialists and family physicians.

2021 Calendar of Events

Check-in and Check-up Webinar Series

JANUARY

Empowering Care: Influencing Child Mental Health in Your Community

FEBRUARY

Team Based Management of Back Pain

Clinical Connections Conference

MARCH

Appropriate Prescribing and Medication Use for Older Albertans in Primary Care

APRIL

Clinical Pathways to Support Screening of Diabetes Foot and Eye Complications

Lung Testing: Choosing the Right Test for The Right Patient

MAY

Connecting People and Communities for Aging Well

Perspectives of Women in Medicine Over the Years

JUNE

One Year Later with Dr. Jody Carrington

Collaborative Mentorship Network for Chronic Pain and Addiction

The Collaborative Mentorship Network for Chronic Pain and Addiction (CMN) is a formal network of multidisciplinary health care providers passionate about providing better care for their patients that have chronic pain and substance use issues.

Creating Capacity Through Community

The CMN fulfills its mandate by providing various learning opportunities, by creating knowledge products, and building partnerships with likeminded stakeholders. Collaborations include:

Pain BC Partnership

In 2021, the CMN partnered with Pain BC to provide certified asynchronous education to our members. Since June we have seen the following course registrations:

- Gentle Movement: 4 pharmacists, 1 mental health practitioner, 5 family physicians, 2 nurses, and 1 other, total of 13 members.
- Pain Foundations for Allied Health Care: 4 pharmacists, 3 mental health practitioners, 1 family physician, 3 nurses, total of 11 members.
- Pain Foundations for Primary Care Providers: 9 pharmacists, 2 mental health practitioners, 13 family physicians, 5 nurses, and 1 other, total of 11 members.

University Partnerships

The CMN team is also partnering with academic researchers to help build new knowledge for our members. The CMN is currently co-principal investigator on two research projects with the University of Calgary and the University of Alberta.



32 mentors
mentees 110
16 mentors
& mentee
out of membership





181 library resources with over 840 views, and just under 150 downloads.

Supporting Family Medicine Research in Alberta

Research Showcase at Summit

The collaborative nature of the research community shone brightly as facilitators, researchers, and ACFP staff adapted the 2021 What's Up Doc? Research Showcase to a virtual program format.

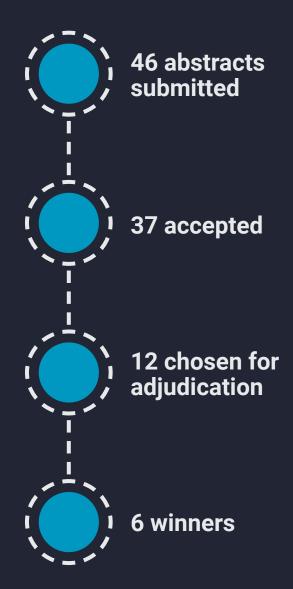
With no physical limitation due to space, more poster presentation abstracts were accepted than in previous years. Poster presenters were able to upload a PDF copy of their poster along with a one to two-minute video synopsis of their work, both of which were accessible for the entirety of the Summit weekend. As seen in previous years, the What's Up Doc? – Oral Presentations were incorporated throughout the Summit program. The 2021 Summit schedule also included "Catch Up on What's Up Doc?" sessions which featured a one-year-later research update from two of the winning 2020 Research Showcase projects (one poster display and one oral presentation).



Oral Presentations:
1st Place
Dr. Lisa Cook



Ms. Jahaan Ali



2021 Research Award Recipients

The following research projects were awarded the ACFP Reviewer's Choice Awards.

Oral Presentations:



1st Place: If continuity is king, access is queen

Lisa Cook, Richard P. Golonka, Charles M. Cook, Robin L. Walker, Peter Faris, Shannon Spenceley, Richard Lewanczuk, Rob Wedel, Rebecca Love, Cheryl Andres, Susan D. Byers, Tim Collins, Scott Oddie



2nd Place: Assessing the use and functionality of the current disease classification system used in Canadian primary care settings

Stephanie Garies, Phoebe Ng, Jim Dickinson, Terrence McDonald, Cathy Eastwood, Danielle Southern, Maeve O'Beirne, Kerry McBrien, Neil Drummond, Hude Quan



3rd Place: Scaling up cirrhosis care: Understanding primary care and specialty mental models

Tanya Barber, Lynn Toon, June Austin, Michelle Corbenneau, Puneeta Tandon, Lee Green



Poster Display:



1st Place: Family physician prescribing practices and perspectives on shared decision making regarding the use of oral anticoagulants for stroke prevention in patients 75 years or older with atrial fibrillation

Jahaan Ali, Marjan Abbasi, Sheny Khera, Paul Kivi, Peter George Tian



2nd Place: The practical clinical advantages of the Edmonton obesity staging system

Rukia Swaleh, Taylor McGuckin, Tyler W Myroniuk, Donna Manca, Karen Lee, Arya Sharma, Denise Campbell-Scherer, Roseanne O Yeung



3rd Place: Healthy or harmful? A realist review on the impact of health system engagement for people who use drugs

Linda Lam, Lawrence Ferguson, Hannah Brooks, Sandra Campbell, Kari Dumont, Vanessa Gladue, Elaine Hyshka, Mark Kratko, Heather Morris, Lara Nixon, Jane Springett, Ginetta Salvalaggio

Influencing Policy Partnerships and Advocacy Efforts

Through trusted relationships with multidisciplinary health leaders and organizations, the ACFP strives to influence health policy that prioritizes the well-being of Albertans and advances excellence in family medicine.

A Seat at the Table Year Two: Responding to the Global Pandemic

Through the many challenges presented by 2021, one constant remained the same; the ACFP's steadfast collaborative nature. This hallmark trait has elevated the profile of the ACFP, and along with it, the opportunity to bring the voice of family physicians to multiple tables.

Making a Difference

At critical points within 2021, the ACFP surveyed its members to provide influential feedback on the topics of:

- The Role of Family Physicians & Primary Care Teams in the COVID-19 Vaccine Rollout (Winter 2021)
- Removing COVID-19 Public Health Orders Impacts and Concerns for Primary Care (Fall 2021)

Influencing Health Policy:

The ACFP escalated its members' observations and continued to shift the tides in favour of well-resourced and integrated care in the community by:

- Aligning with the Joint Physicians Advocacy Committee (JPAC), focused on collaborative responses to AMA negotiations, survivability of practice, and advocacy for various needs and challenges of physicians in Alberta
- Connecting regularly with Alberta Health Deputy Minister, Chief Medical Officer of Health, Executive Directors, and bureaucrats to discuss family physician concerns, challenges, and the vision for the future
- Coordinating key messages, resource dissemination, and outreach to family physicians with AHS, AHS Primary Health Care Integration Network (PHC IN), AMA, Alberta Health (AH), faculties of medicine, and PCN leadership
- Advising on advocacy and system level challenges that require solutions for increasing access and enabling appropriate care for patients as partners in the treatment of their pain or substance use

ACFP LOBBYIST ACTIVITIES

As a registered lobbyist, the ACFP files bi-annual reports with the public registry. The ACFP documents all activity in which we bring the voice of the family physician to elected leaders, bureaucrats, and the health authority in Alberta.

2021 lobbyist reports can be accessed by searching "Alberta College of Family Physicians" on www.albertalobbyistregistry.ca.

Key partners & stakeholders include:











Primary Care Alliance

As an active contributor of the Primary Care Alliance (PCA), the ACFP supported:

- The White Paper regarding "The Integrated Health Neighbourhood of the Future"
- The Pain Strategy and Agreement in Principle on Care Plan for Albertans with Chronic Pain
- The Patient's Medical Home (PMH), the PMH Change Package, and introduced to the Embargoed PMH Model Office Tool
- · Research and evidence review for continuity in Primary Care and Family Medicine
- · Privacy, Security, and Data Sharing Project

Inspiring Trust The Value of the Family Physician

Publicly, the ACFP inspires trust by demonstrating the value of the family physician and the benefits of the Patient's Medical Home. Family physicians are highly skilled clinicians who specialize in you.



Heart of Family Medicine - Small Screen Debut

In 2021, the Heart of Family Medicine campaign made its television debut thanks to the support of the membership's response from the previous year's Annual Meeting of Members (AMM). The ACFP received a resounding "YES!" to move forward to a public awareness campaign to promote the unique value of family physicians. The Heart of Family Medicine campaign continues to be a great success.



23 stories from launch of CTV media campaign (March 2021)

20 Submitted on World Family Doctor Day (May 2021)



More than 150,000 delivered impressions

Home page wallpaper take over for CTV News **Edmonton and Calgary websites for World Family Doctor Day**



Since the campaign began, there's over 8,000 unique page views for the Heart of Family Medicine website.





Financial Highlights

Statement of Financial Position December 31, 2021

	2021	2020
ASSETS		
CURRENT		
Cash and cash equivalents	\$1,718,722	\$ 1,601,796
Accounts receivable	649,235	314,687
Prepaid expenses	17,754	18,335
	2,385,711	1,934,818
TANGIBLE CAPITAL ASSETS	22,211	23,872
	\$2,407,922	\$ 1,958,690
CURRENT	Ċ 0F 100	¢ 120 210 l
LIABILITIES AND NET ASSETS		
Accounts payable and accrued liabilities	\$ 85,198	\$ 120,319
Goods and services tax payable	822	3,607
Deferred revenue	702,238	414,030
	788,258	537,956
EMPLOYEE FUTURE BENEFITS OBLIGATION	172,200	140,439
	960,458	678,395
NET ASSETS		
Unrestricted operating fund	647,339	479,640
Internally restricted	777,914	776,783

22,211

1,447,464

\$ 2,407,922

23,872

1,280,295

\$ 1,958,690

Invested in tangible capital assets

Statement of Operations

Year Ended December 31, 2021

	2021	2	2020
Revenue			
Membership fees	\$ 1,396,897	\$ 1,23	37,476
Substance Use and Addictions program	540,410		50,063
Evidence Based Medical Conference	230,237		25,622
Family Medicine Summit	147,444		56,261
Other Grants	69,839		19,257
Continuing medical education	35,700		34,700
KET Initiative	16,986		35,582
Share of FMF Surplus from National	11,365		17,748
Other	10,720		12,294
Education Outreach	10,720		6,340
Interest	1,486		7,017
Opioid Initiative grant	1,400		72,998
opiota ilintativo grant	2,471,304		25,358
	2,471,504	2,02	.0,000
Expenses			
Salaries and wages	893,650	53	31,835
Substance Use and Addictions Program	540,410	16	50,063
KET Initiative	153,595	28	38,227
Special projects	135,423	4	46,458
Family Medicine Summit	101,629	29	98,642
Honorariums	87,750	8	32,667
Evidence Based Medical Conference	80,005	13	39,365
Administration costs	75,746	7	71,146
Rent and occupancy costs	70,248	7	70,608
Professional fees	49,546		54,900
Public relations	46,331		29,925
Student and resident support	21,040		19,303
Travel	16,451		38,239
Goods and services tax	11,689		13,599
Amortization	9,519		15,782
Education Outreach	7,868		57,137
Operational committees	3,235		9,624
Other events	-		17,291
Opioid Initiative			72,998
	2,304,135	2,327	
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES FROM OPERATIONS	167,169	197	7,549
OTHER EXPENSES			
Gain on disposal of tangible capital assets			(41)
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES	\$ 167,169	\$197	
	\$ 107,103	Ψ 177	,050

Executive Director's Message

Dear ACFP Members,

2021...Year 2 of the pandemic...a year of struggle, of defeat, of surprises, and a year of victories. As each year passes, we contemplate what we have learned from the past year and what we want to work on in the next year.

What we learned in 2021:

- 1. It is ill advised to let your guard down too early in the fight.
- 2. Sticking together and sharing the load makes it lighter and easier to make the longest of journeys.
- 3. Trust is a privilege earned over time and cultivated by consistent, honest, and transparent interactions.
- 4. Take the high road, it is often less traveled, but the view is wider and much clearer from there.

What we want to work on in 2022:

- 1. Always listen and seek to understand the voices of those you represent.
- 2. Trust, but verify. We can move forward if we believe that our partners are working for the same outcomes.
- 3. Build strong working relationships by showing up and contributing whatever we can offer. We are small but mighty.
- 4. Take risks and say what needs to be said, even if it means you will not be invited back.

The ACFP Team was here for you in 2021 and we have shored up the team to take on 2022. Rest assured, the battle is not won by expending all our resources for one encounter, we are ready and willing to step back into the trenches with you.



Sincerely, From our team to yours,

Terri Potter, BA, PMP, CAE Executive Director Alberta College of Family Physicians



Our Team at ACFP!

Top row, left to right: Terri Potter (Executive Director), Lindsay Rankin (Manager Communications and Stakeholder Relations), Nikita McEwan (Coordinator, CPD and Research Programs), Roxanne Neufeld (Executive Coordinator)

Second row, left to right: Susan Soufi (Coordinator, Programs and CERT+), Agatha Grochowski (Coordinator, Programs and Communications), Kelsey Franco (Coordinator, CPD Programs and Events), Susan Wong Armstrong (Manager, CPD Programs and Medical Education), Leah Phillips (Clinical Expert Medical Education and Resource Development), Kerri McNabb (Coordinator, CPD Programs), and David Ludwig (Manager, Finance and Operations)

Not in photo: Dr. Cathy Scrimshaw (Medical Advisor)



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