

Caregiver-Centered Care Education for the Health Workforce: Evaluating the Education

Parmar, J., Anderson, S.D., Poole, L., Charles, L., Pollard, C., Dobbs, B.,

INTRO

Web-based education is a flexible and cost-effective way to deliver health workforce education. We designed an online Caregiver Centered Care Education program to train health providers who interact with family caregivers [FCGS] in the competencies required to provide person-centered care to FCGs. Our goal is to begin to address the gap between what FCGs say they need from healthcare providers and provider’s preparation to support FCGs.

METHODS

- Evaluated education at two levels of the Kirkpatrick-Barr Healthcare Education Evaluation Framework:
- **Level 1 Learner’s Reaction:** 5 item Student’s Satisfaction with Education.
 - **Level 2 Changes in Learner’s Knowledge:** 10 item Carers Knowledge Assessment Test [CKAT] pre/post the education

TARGET AUDIENCE

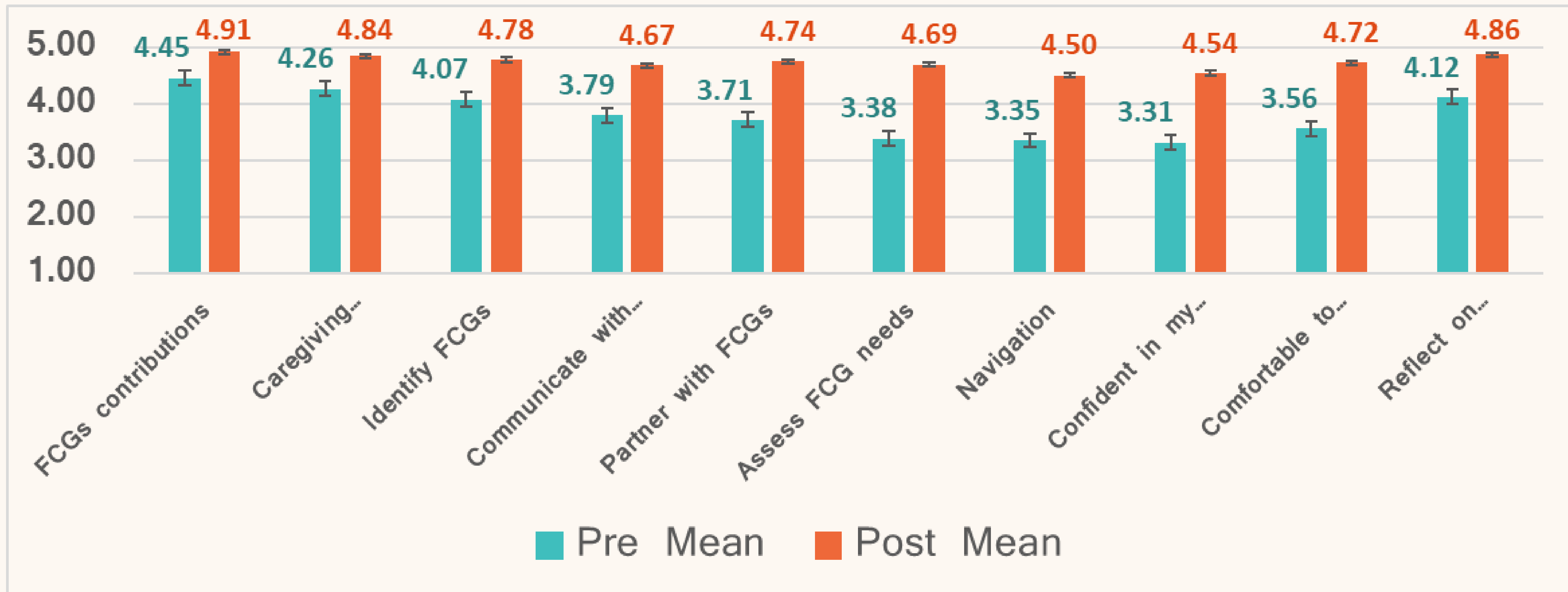
Healthcare trainees and providers who interact with FCGs in five settings primary care, acute care, homecare, supportive living, and long-term care.

Caregiver-Centered Care: Competency-based Education for the Health Workforce

Reaction: Satisfied with the education

- Overall quality of the education (Median 5)
- Quality/utility of the videos (Median 5)
- Interactive exercises (Median 5)
- Motivated to learn more about caring for caregivers (Median 5)

Learners’ Knowledge & Confidence: Significantly* increased



*[CKAT, Level2] Pre (M=38.6, Sd=6.5) to post (M=47.2, SD=3.4) t (69)= -13.0, p<.0005 (two-tailed)

Free online,
Caregivercare.ca
Takes less than an hour

“Very good information for professionals working with caregivers especially relevant to home care, geriatricians, allied health, and others working within the Seniors Health realm. Engaging format that really evokes empathy for caregivers. Well done!”

DISCUSSION

The evidence-based spread of Caregiver-Centered Care Education for the health providers to support family caregivers was needed prior to the COVID-19 Pandemic and is more imperative since.

Contact Us
Dr. Jasneet Parmar
Jasneet.Parmar@ahs.ca
Dr. Sharon Anderson
sanders@ualberta.ca



Sponsors

