

# Stakeholder Engagement: Developing an Innovative Population Health Approach to Support Family Caregivers

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Family caregivers (FCGs) provide over 80% of the care for older adults with serious illness and impairments. FCGs ability and willingness to provide ongoing care will depend on the implementation of fundamental changes to the way health and social care systems support them. Over 300 diverse multi-level interdisciplinary stakeholders recommended education and training for the health and social care workforce focused on engaging and supporting FCGS.

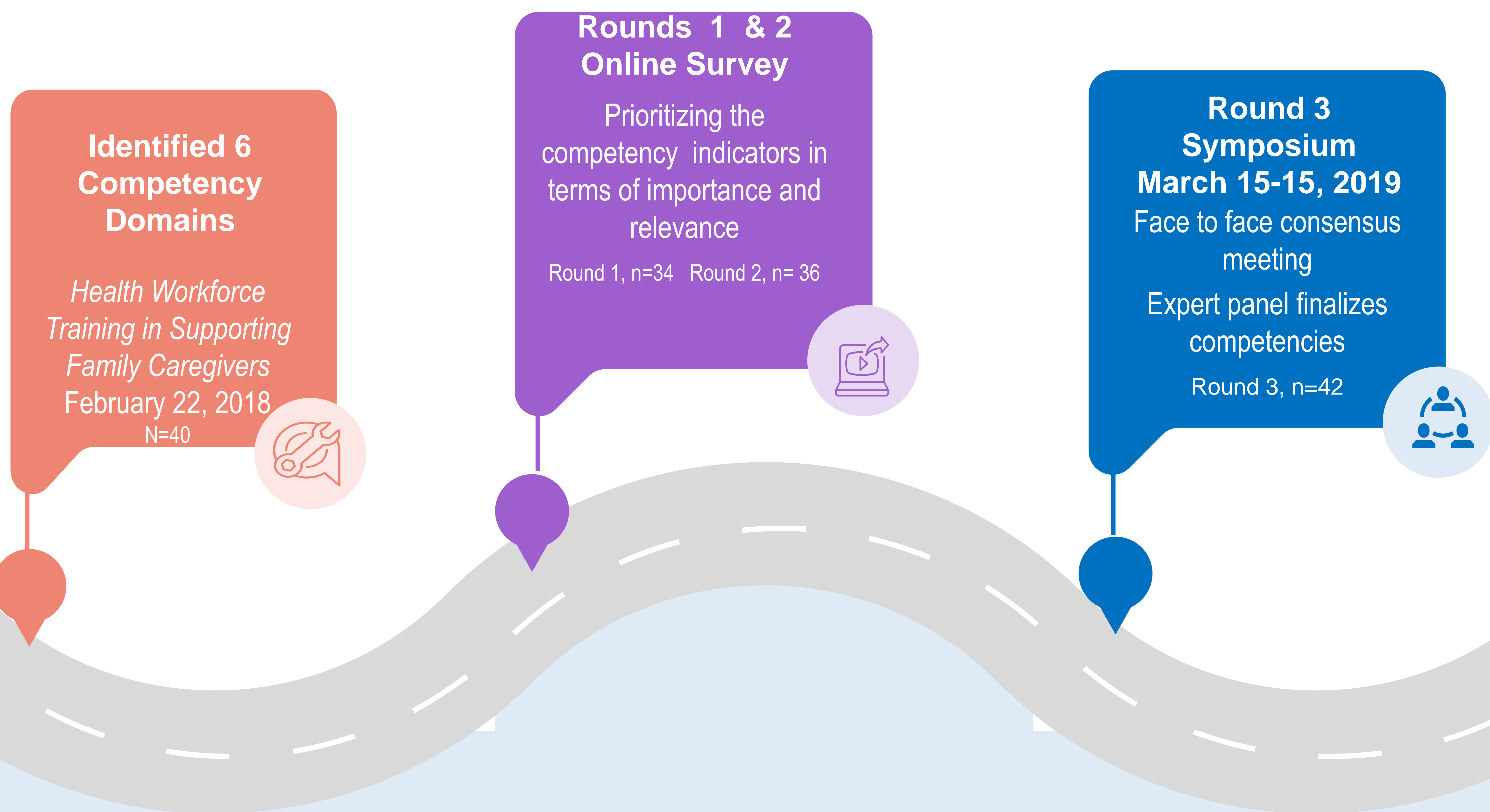
## Objective

Our objective was to develop a competency framework to help with curricular design and subsequent measurement of how those working within health or social care settings engage and support FCGS.

## Modified Delphi Process

### Expert Panel

### Multi-Level, Interdisciplinary Stakeholders



## Results

Participation rates were high. Thirty-four experts (81%) participated in the round 1, 36 (85.7%) in round 2, and 42 people (100%) in round 3. Participants included: caregivers (n= 8), provincial policy makers (n=4), physicians (n=3) researchers (n=12), health administrators (n=3), NGO executives (n=3), and practitioners employed in health and community care systems (n=9). There was stable consensus across all three rounds. Over the three rounds 96.07% of participants rated the indicators as essential or important (Round 1, 95.81%; Round 2, 94.15; Round 3, 98.23%).

## Conclusion

These competencies will shape the design of educational curricula and interdisciplinary training programs aimed at supporting the health and social care workforce to provide caregiver-centered care.